

# Resident Impact Assessment

## Procurement Strategy for Intrusive Structural and Fire Surveys

### Service Area: Capital Programme Delivery

## 1. Intended outcomes of this function

This procurement is to secure a framework agreement for specialist Structural Engineers, Fire Engineers and Intrusive Fire Risk Assessors for use when needed as part of capital improvement and building safety works projects delivered by Housing Property Services.

## 2. Resident Profile

The group within Islington which is going to be impacted by this framework are primarily council tenants, council leaseholders and other residents of and visitors to Islington council homes and estates where works are carried out. Below is the known diversity profile for Islington council tenants and leaseholders.

		Borough profile	Service User profile
		Total: 206,285	Total: 52,631
Gender	Female	51%	54%
	Male	49%	46%
Age	Under 16	32,825	9,494
	16-24	29,418	6,063
	25-44	87,177	17,631
	45-64	38,669	12,684
	65+	18,036	6,756
Disability	Disabled	16%	35%
	Non-disabled	84%	65%
Sexual orientation	LGBT	No data	N/A
	Heterosexual/straight	No data	N/A
Race	BME	52%	50%
	White	48%	42%
Religion or belief	Christian	40%	16%
	Muslim	10%	3%

	<b>Other</b>	<b>4.5%</b>	<b>16%</b>
	<b>No religion</b>	<b>30%</b>	<b>23%</b>
	<b>Religion not stated</b>	<b>17%</b>	<b>42%</b>

### 3. Equality impacts

The delivery of this service will not discriminate against anyone with protected characteristics.

It is anticipated that this service will not have any negative impact on any persons within the protected characteristics groups living or visiting council homes and estates. The work commissioned through this framework agreement will have a positive impact on all residents including those with protected characteristics as it is designed to check various structural and safety elements within the council's existing housing stock and recommend any necessary improvement measures in these areas.

Islington Council has a duty as a local authority landlord to ensure it provides accommodation to its residents which is safe and secure and complies as a minimum with relevant statutory requirements.

Leaseholders will be consulted as part of the procurement process and will where applicable be recharged a proportion of the cost of surveys to the building within which their property forms part commissioned through this framework agreement.

The procurement process is expected to have a positive impact on groups with protected characteristics as diversity and equality will be considered during the procurement. Potential service providers will be asked scored questions during the procurement process. Scoring will take into account how service providers proposed to take due consideration to equality and diversity in the conduct of surveys. This includes how they will engage and communicate with residents whilst carrying out any surveys. Specific attention will be paid to what arrangements they will put in place to ensure they can communicate effectively with residents with any of the protected characteristics. For example, service providers were expected to consider translation services for customers where English is not their first language, BSL translators for deaf and hard of hearing customers. Potential service providers will be asked to demonstrate how they will ensure dignity and respect for customers in regards to religious beliefs e.g. protective covering for footwear within properties, ensuring cultural sensitivity is maintained with regards to respecting social boundaries and by taking time and demonstrating extra care and patience with residents' who are elderly or have mobility impairments.

Service providers were also expected to clearly explain how they will deliver intrusive survey and any remedial works whilst ensuring the health and safety for all residents and members of the public is protected. They were also asked to describe any additional health and safety measures they will put in place to ensure the specific needs of individuals with protected characteristics are sufficiently taken into account. It is a contractual requirement for service providers to work to Islington Council's policies and procedures, where equality, diversity and an accessible service for all is factored into service delivery procedures.

The answers given by the successful service providers to the quality questions within the procurement process form part of the framework agreement documents for the provision of this

service and performance against these commitments will be monitored by the commissioning service. In addition, it is a contractual requirement for service providers to work to Islington Council's policies and procedures covering health and safety and equality and diversity.

It is not anticipated that the delivery of this framework will have any negative impact on relations between communities with protected characteristics and the wider population in Islington.

#### 4. Safeguarding and Human Rights impacts

All of the service providers appointed by the Housing Department are required to have DBS checks for all of their staff working on an Islington contract, including any subcontractors they may use and this must be evidenced to the council. This information is checked and updated on a quarterly basis to ensure any staff changes within the service provider's workforce delivering works to Islington Council are taken into consideration. Service providers are not allowed to enter a property unless an adult over the age of 18 is present. Service providers are given leaflets and information setting out the council's requirements relating to safeguarding of vulnerable adults and children and their duty to report any safeguarding concerns they may have back to Islington Council. They also have to attend mandatory safeguarding training delivered by Islington Council. These are all contractual requirements irrespective of whether the service provider works internally or externally to residents' properties.

There is no anticipated risk of Human Rights breaches linked to the delivery of this framework.

**This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.**

**Staff member completing this form:**

**Head of Service or higher:**

Signed: Glenn McCorkindale

Signed:  \_\_\_\_\_

Date: 15/11/2021

Date: 15/11/2021